

vennoge



MemberPerks Sign Up Guide

HOW TO SIGN UP

ACTIVATE YOUR ACCOUNT

> Scan the QR code or visit CPHRAtlantic.venngo.com

SIGN UP 2

> You will be required to enter your membership email address and your member number.

SET YOUR 3 LOCATION

> See perks near you and start saving!

Save money when you shop!

MemberPerks is a premium perk platform offered to you by The Chartered Professional in Human Resources, designed to help you save while you shop. Get started today!

POPULAR PERKS FOR YOU **INSTORE AND ONLINE:**











SAMSUNG









AND SO MUCH MORE ON THE PLATFORM





Web and mobile: **CPHRAtlantic.venngo.com**

MemberPerks is available as "Venngo" in the App Store or Playstore





What is MemberPerks?

As part of your benefits package, The Chartered Professional in Human Resources is offering MemberPerks to you and your family, a premium discount program with categories such as automobiles, electronics, entertainment, fashion, food & drink, health, home & living, pets, sports & recreations, and travel essentials across North America.

How can I use MemberPerks?

You can use MemberPerks on your personal desktop or mobile app. MemberPerks is intuitive, you can make it your own by saving addresses that matter to you, so that when you are on the move, you can see what perks are available where you are. You can mark your favourite brands, so when perks are available, you'll be the first to know. Additionally, you can share the perks with up to five family members by inviting them on the app. To redeem perks, make sure you look at the redemption methods. We currently have four main types of redemption methods: by email, by phone, in-store and online.

Why use MemberPerks?

You have access to a large number of locations from big brands to local shops across all of Canada, offering real discounts. MemberPerks offers frequent short-term promotions to help you save even more. Perks are highlighted on the app during festive seasons to make sure you don't miss any hot deals! New perks are added on a regular basis. The support team is readily available for all your questions and issues.

How does the Venngo Browser Extension work?

When installed, the browser will automatically detect when perks are available, and you can simply click on the notifications to use the perk. Follow the browser extension instructions to help you set up the browser extension.

Need help? Have questions?

Contact our help centre from Mon-Fri 9:00am-5:00pm EST





Web and mobile: **CPHRAtlantic.venngo.com**



I forgot my password.

You can request to have your password reset.

- 1. Visit CPHRAtlantic.venngo.com by typing the address into your browser.
- 2. Click the "Need help signing in?" link located in the sign in pod at the top of the page.
- 3. In the "forgot your password" pod enter your MemberPerks® account email address in the "Enter your email address" field.
- 4. An email will be sent to you with the instructions and a link to create a new password for your account.

I forgot my username.

To request your account name:

- 1. Visit CPHRAtlantic.venngo.com by typing the address into your browser.
- 2. Click the "Need help signing in?" link located in the sign in pod at the top of the page.
- 3. In the "forgot your username?" pod enter your MemberPerks® account email address in the "Enter your email address" field.
- 4. An email will be sent to you with your account information.

I forgot my username and password, how can I log in?

You can reach out to your HR representive or simply go your site and click "need help signing in?" and fill in the information required. You can also contact us via the help centre, if the above steps don't work.



